



# HCA Overview

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# Today's topics

- Agency Introduction
- Budget
- PEBB Program
- Medicaid Program
- Healthier Washington
  - Paying for value
  - Accountable Communities of Health
  - Medicaid transformation
  - Ensuring clinical quality

## MISSION

Provide high quality  
***health care***  
through innovative  
health policies and  
purchasing strategies.

## VISION

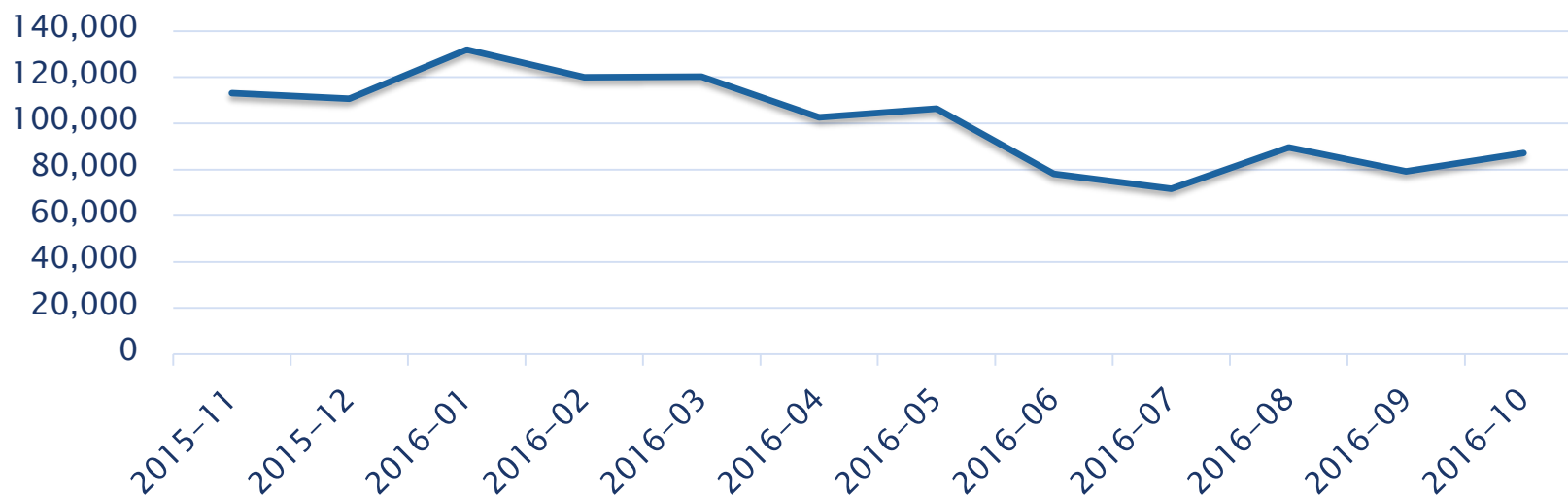
***A healthier Washington.***

## VALUES

People First  
Innovation  
Respect  
Public Service  
Collaboration  
Service Excellence  
Leadership  
Stewardship

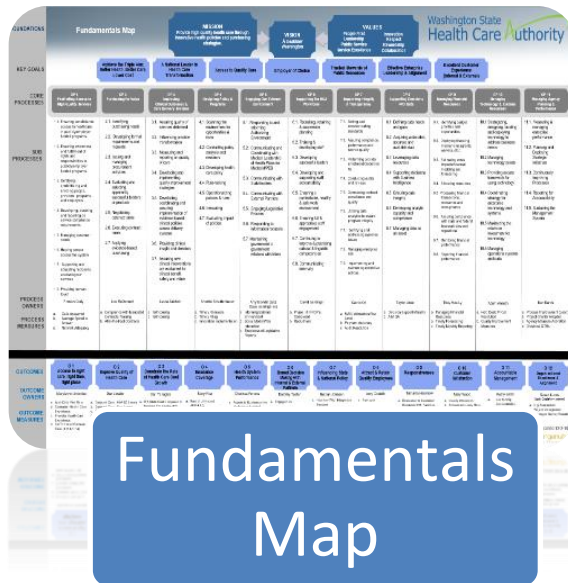
# Serving our Customers

## HCA Total Calls by Month

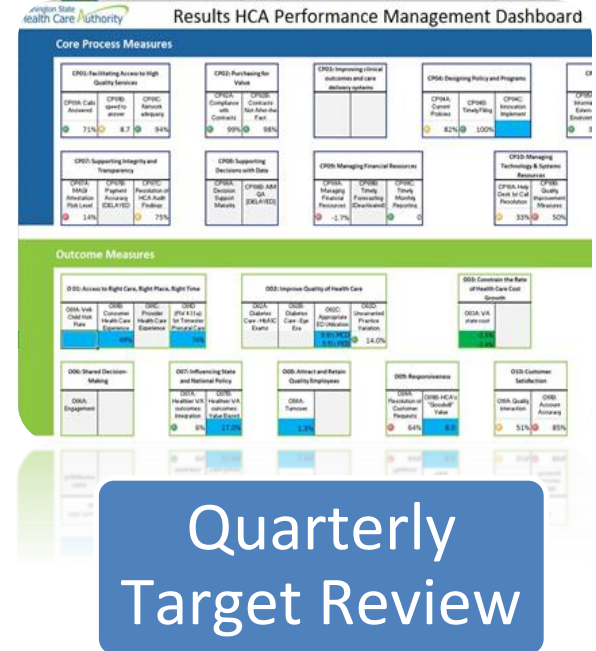


12 month total = 1.2 million

# Accountability



Scorecards  
HCA/Divisions

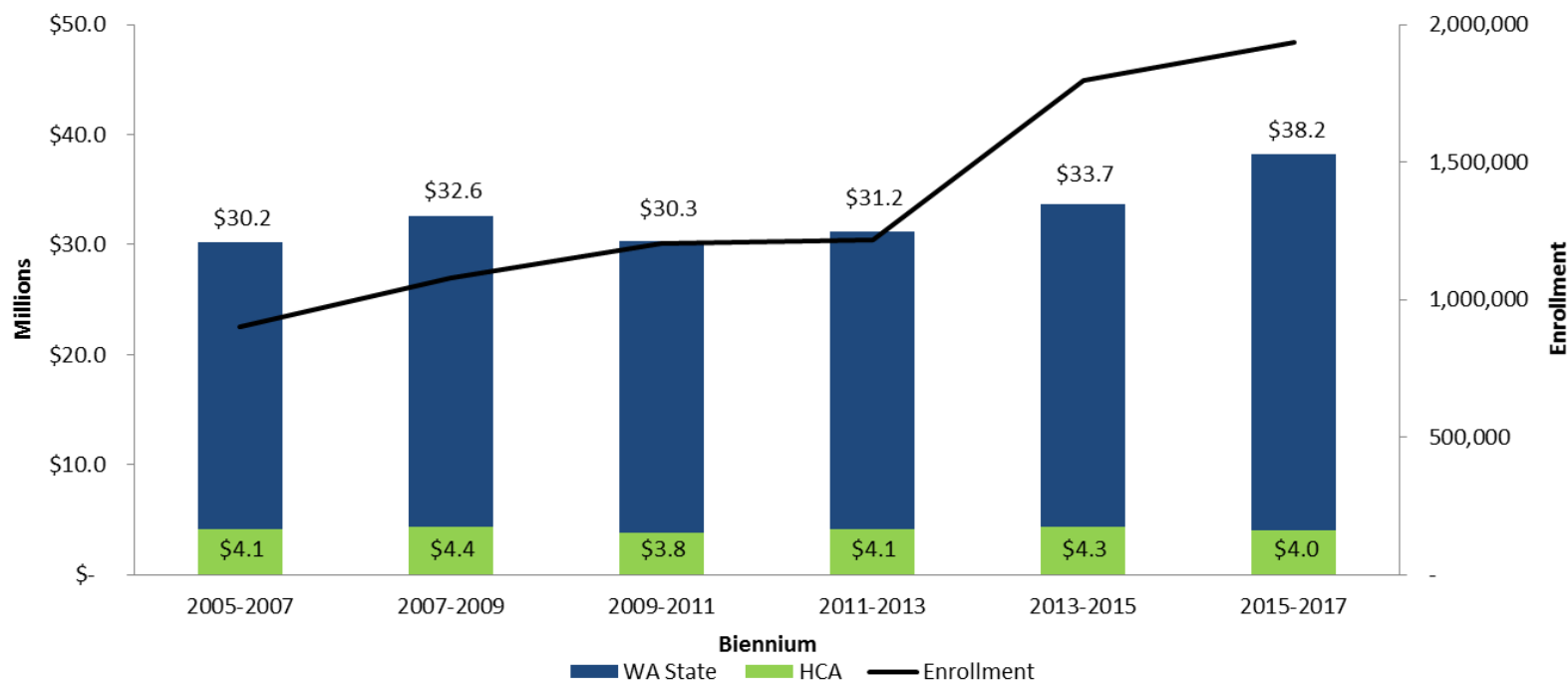


Quarterly  
Target Review

The screenshot shows a detailed spreadsheet for a quarterly target review. It includes columns for the metric, the target, the actual performance, and the trend. The metrics are organized into several categories, including Clinical Quality, Patient Safety, Financial Performance, and Human Resources. The spreadsheet is a key tool for the organization, as it provides a clear and concise overview of the organization's performance.

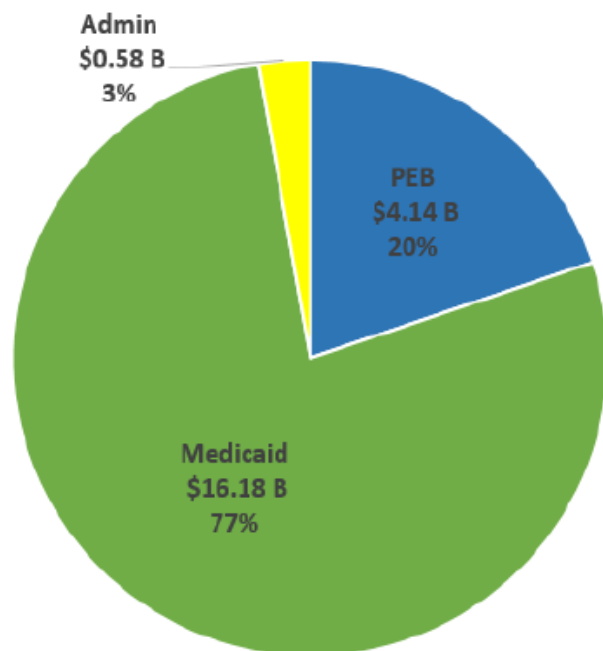
# Medicaid budget and enrollment (05-17)

HCA's GFS Budget vs. Total GFS Budget Over Medicaid Enrollment



## Agency Overview

Only 3% of HCA's budget supports agency administration.



### 2015-17 Biennium

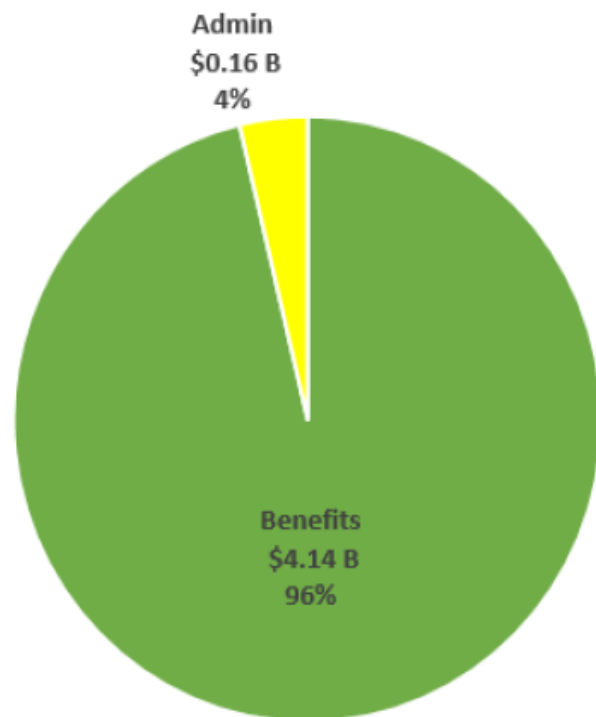
<b>Administration</b>	<b>\$ 0.58 billion</b>	<b>3%</b>
PEB	\$ 4.14 billion	20%
Medicaid	\$ 16.18 billion	77%
<b>Total Budget</b>	<b>\$20.90 billion</b>	<b>100%</b>

**Total FTEs 1,178**

Sources: Agency Financial Reporting System (AFRS) Allotments  
October 2016 Forecast

## Public Employee Benefits (PEB)

The majority of HCA's PEB budget is for client benefits.



### 2015-17 Biennium

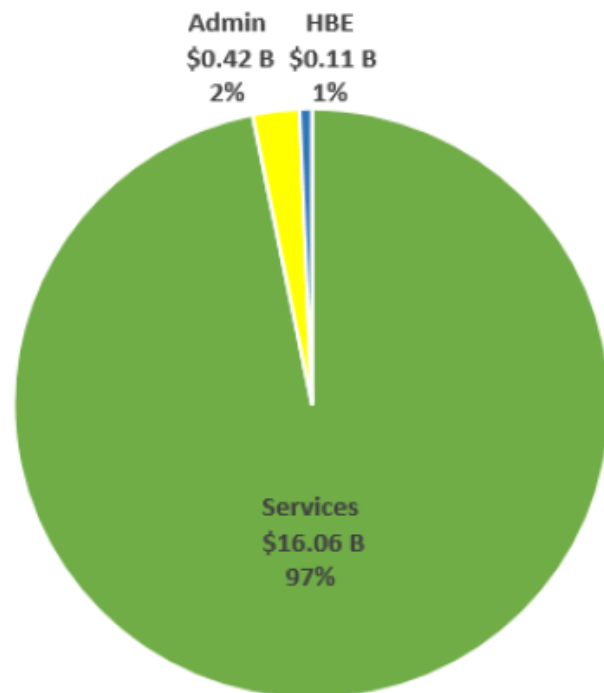
<b>Benefits</b>	<b>\$ 4.14 billion</b>	<b>96%</b>
Administration	\$ 0.16 billion	4%
<b>Total PEB budget</b>	<b>\$ 4.30 billion</b>	<b>100%</b>

Sources: Agency Financial Reporting System (AFRS) Allotments  
October 2016 Forecast  
Fund 721 for Benefits



## Medicaid

The majority of HCA's Medicaid budget is for client services funded through federal Medicaid and Children's Health Insurance Program grants.



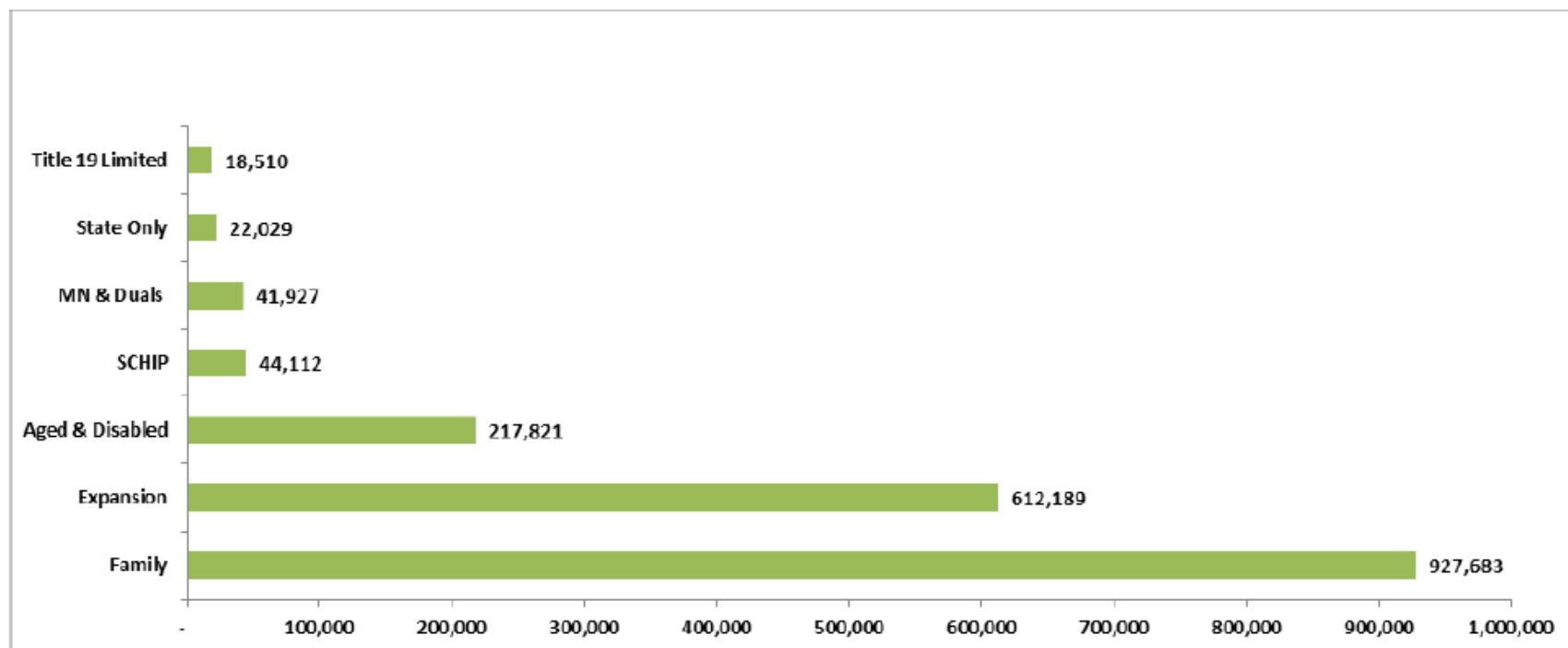
### 2015-17 Biennium

<b>Services</b>	<b>\$16.06 billion</b>	<b>97%</b>
Administration	\$ 0.42 billion	2%
HBE	\$ 0.11 billion	1%
<b>Total Medicaid budget</b>	<b>\$16.59 billion</b>	<b>100%</b>

Sources: Agency Financial Reporting System (AFRS) Allotments  
October 2016 Forecast

## Medicaid Clients Served

An average of 1.9 million clients are served per month in FY 2017.



Source: October 2016 Forecast

Note: Presumptive SSI clients are included in Expansion

# **Public Employees Benefits Board (PEBB) Program**

## Total Members Served

367,143

*Avg. Age: 46*

**Dec. 2016  
Enrollment**

### Active and Self-pay Members

267,889

*Avg. Age: 36*

- State Agency: 121,423
- Higher Ed/CTC: 111,348
- Employer Groups/Poli.subs  
(includes some K-12): 34,128
- Self-Pay: 990

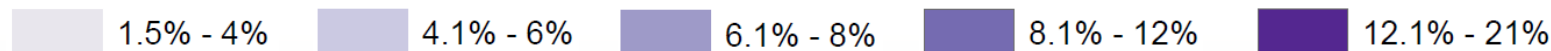
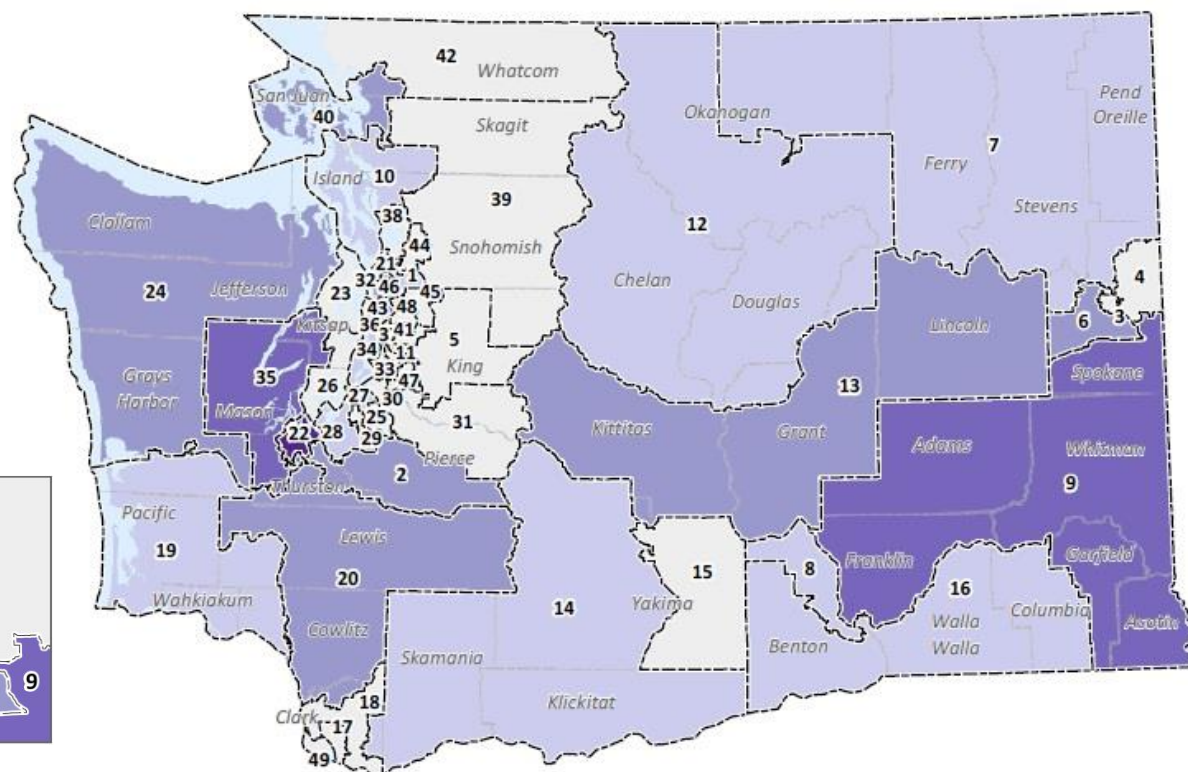
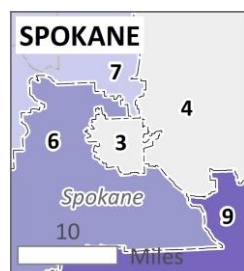
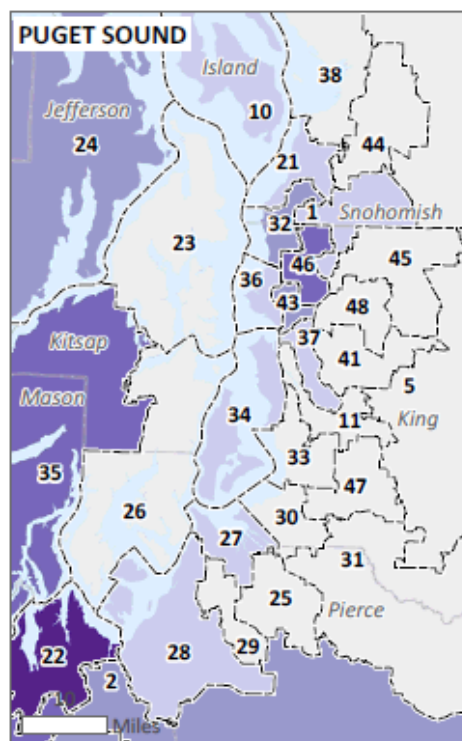
### Retiree Members

99,254

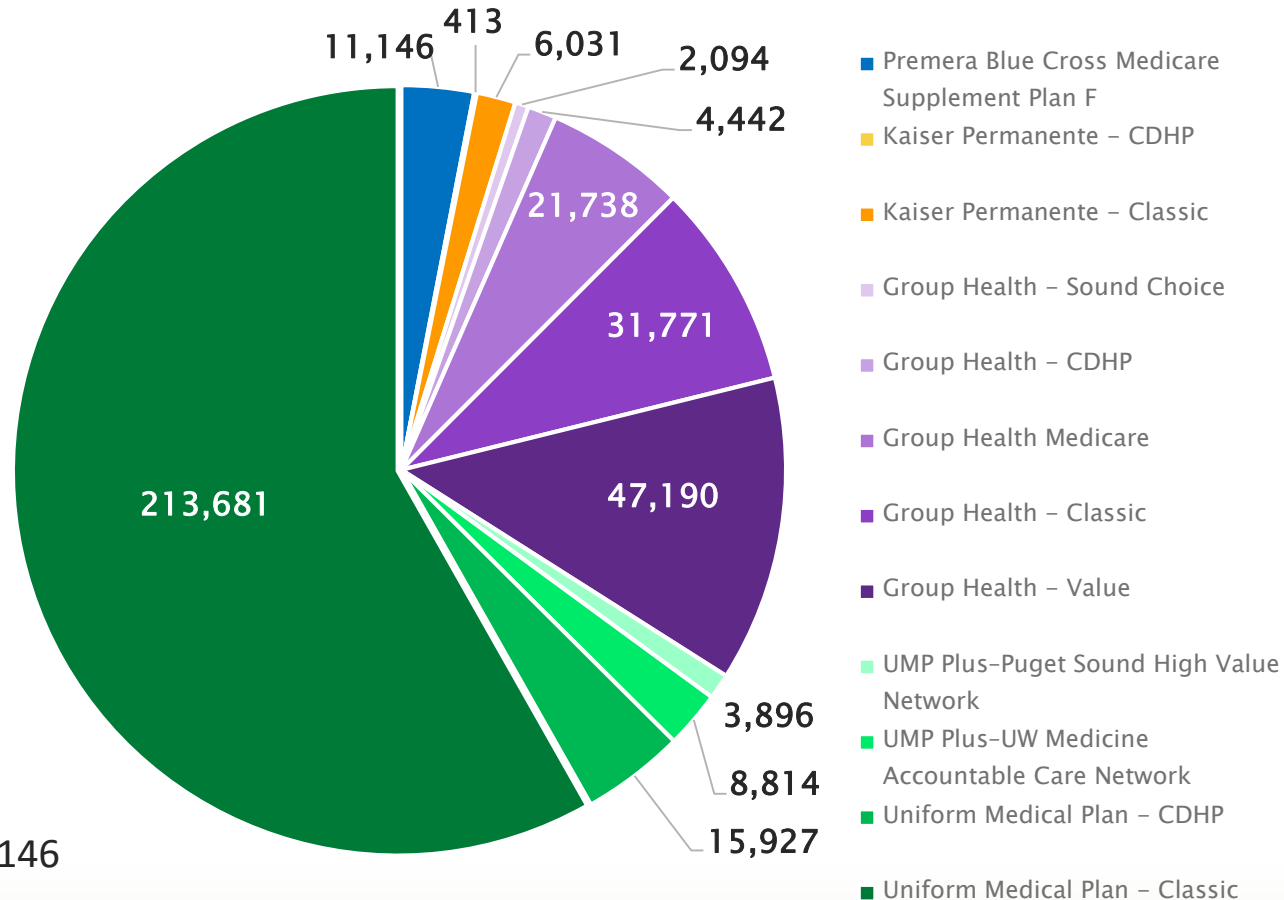
*Avg. Age: 72*

- State Agency, Higher Ed/CTC  
Employer Groups/Poli.subs: 56,097
- K-12: 43,157

# PEBB coverage by district



# PEBB Member medical plan enrollment



## Dec. 2016 Total Enrollment

UMP: 242,318

Group Health: 107,235

Kaiser Permanente: 6,444

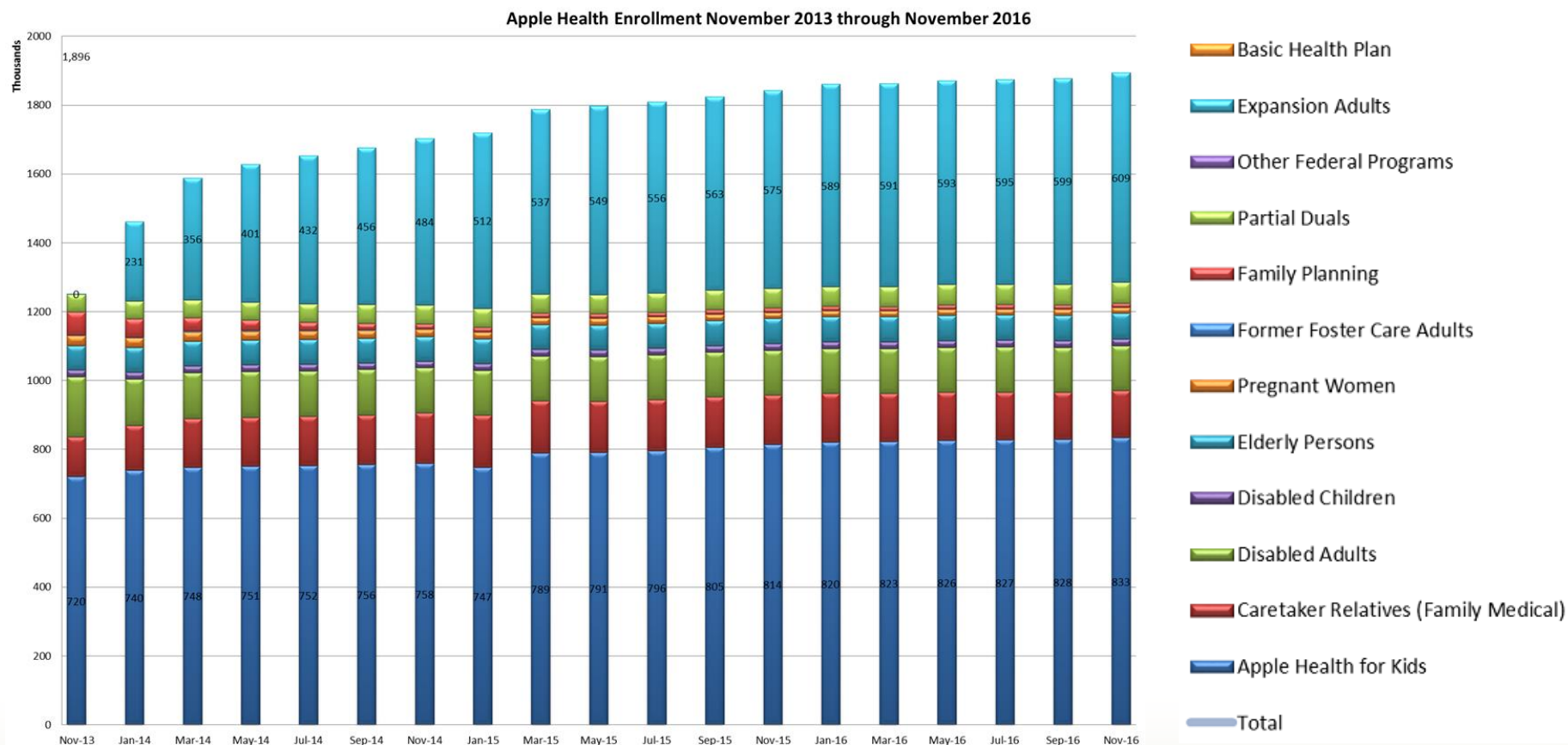
Premera Supplemental Plan F: 11,146

# Medicaid



- Purchases health care for 1.9 million people
- Most – 1.55 million – receive care through five MCOs
- \$8 billion annual spend
- Populations served include children, pregnant women, disabled adults, elderly persons, former foster care adults, and adults covered through Medicaid expansion

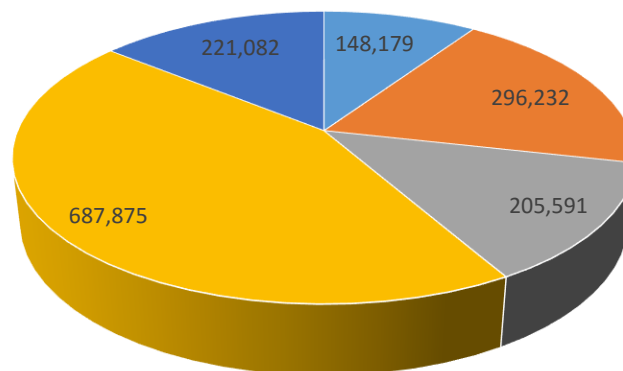
# Washington's uninsured rate has dropped from **14%** to **5.8%**



Source: American Community Survey, U.S. Census, September 2016

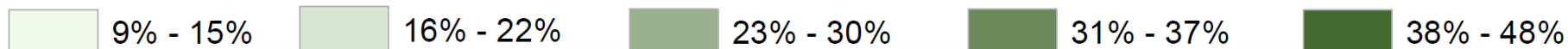
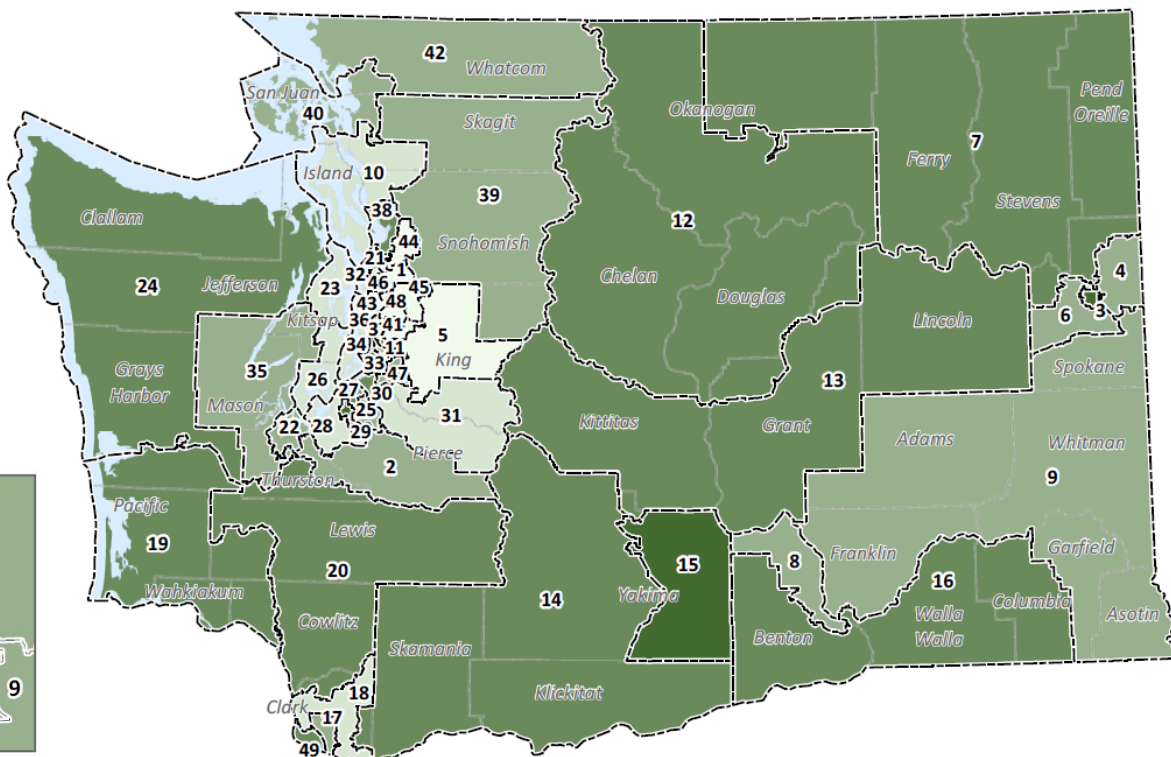
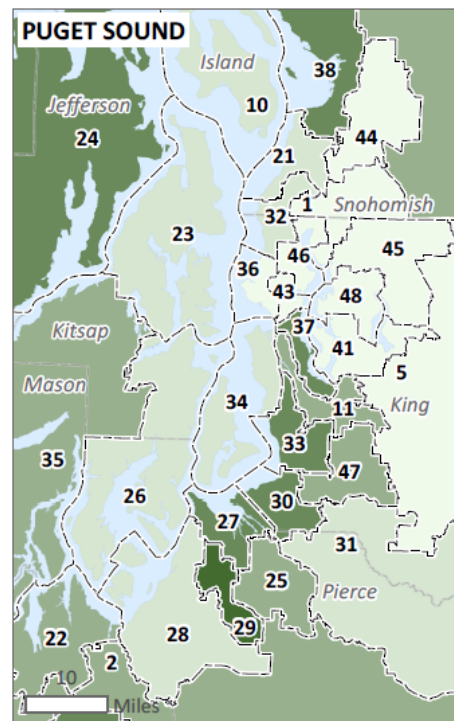


# Managed Care Enrollment



- Amerigroup Washington Inc
- Community Health Plan of Washington
- Coordinated Care of Washington
- Molina Healthcare of Washington Inc
- United Health Care Community Plan

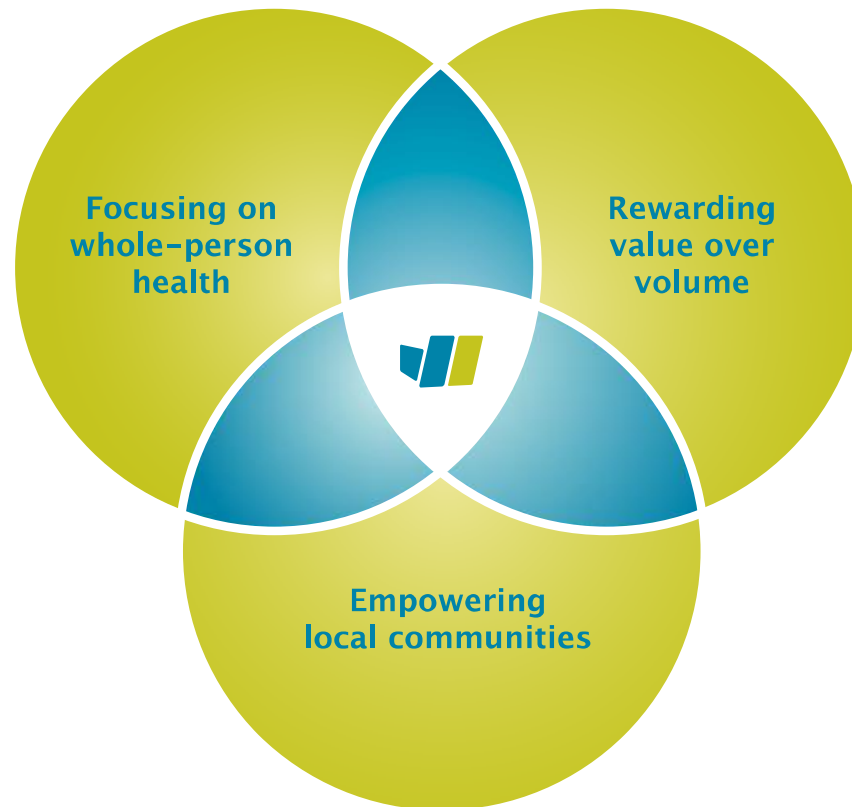
# Medicaid coverage by district



# Legislative directives for transformation

- E2SHB 2572: Transforming the Health Care Delivery System
- 2SSB 6312: Fully Integrated Medicaid Managed Care
- SHB 1879: Integrated Medicaid Managed Care for Foster Children
- 2ESHB 2376 / Subsections 213 (1)(d-g): Appropriation for Medicaid Transformation Demonstration Waiver Initiatives

# Healthier Washington

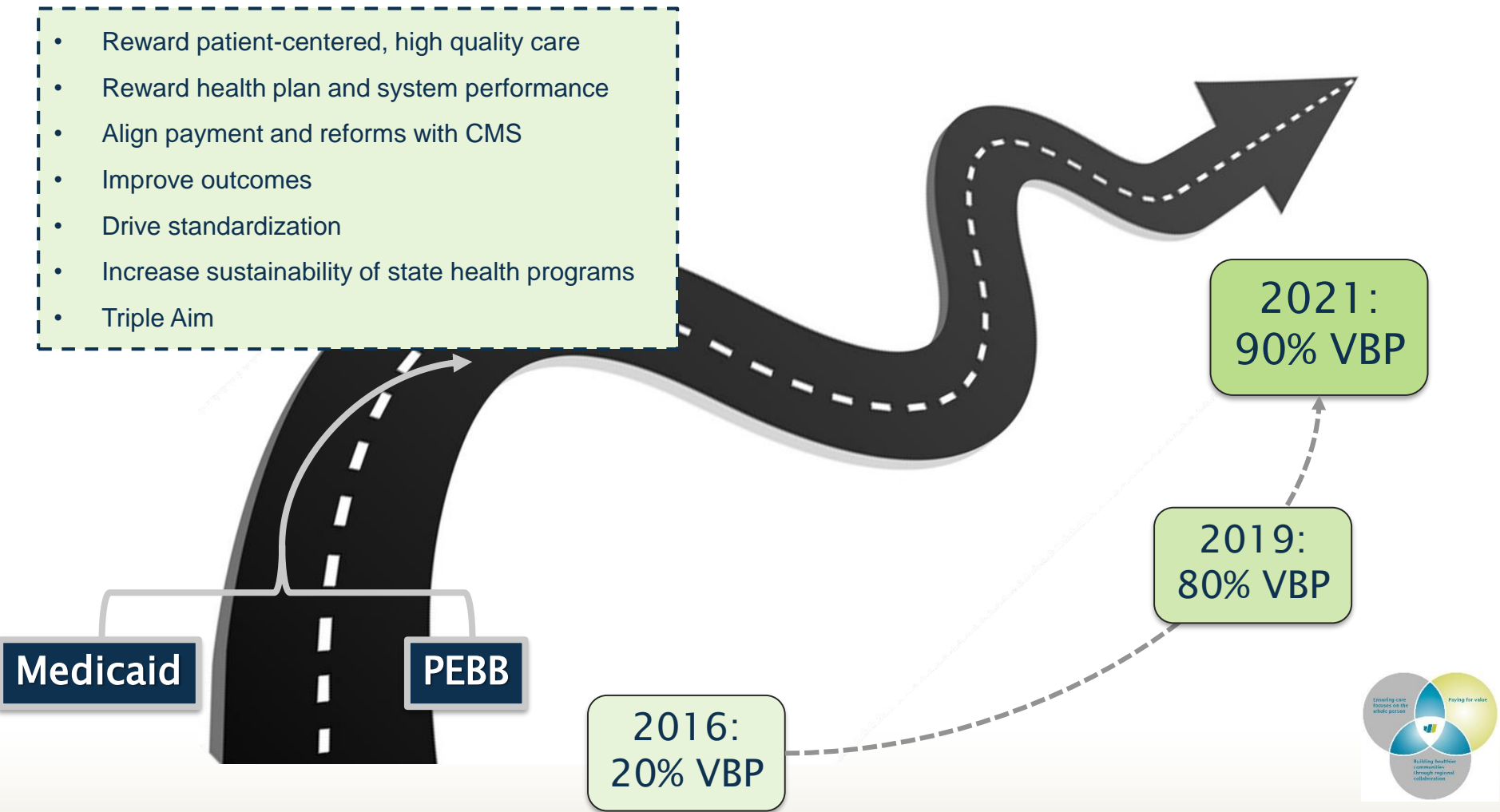


# Ensuring care focuses on the whole person



# Roadmap to a value-based system

- Reward patient-centered, high quality care
- Reward health plan and system performance
- Align payment and reforms with CMS
- Improve outcomes
- Drive standardization
- Increase sustainability of state health programs
- Triple Aim



# Building healthier communities through regional collaboration

Accountable

Communities of Health:

- Local, community approach to improving health
- Based on identified needs
- Focused and coordinated across sectors

ACH Regions Map



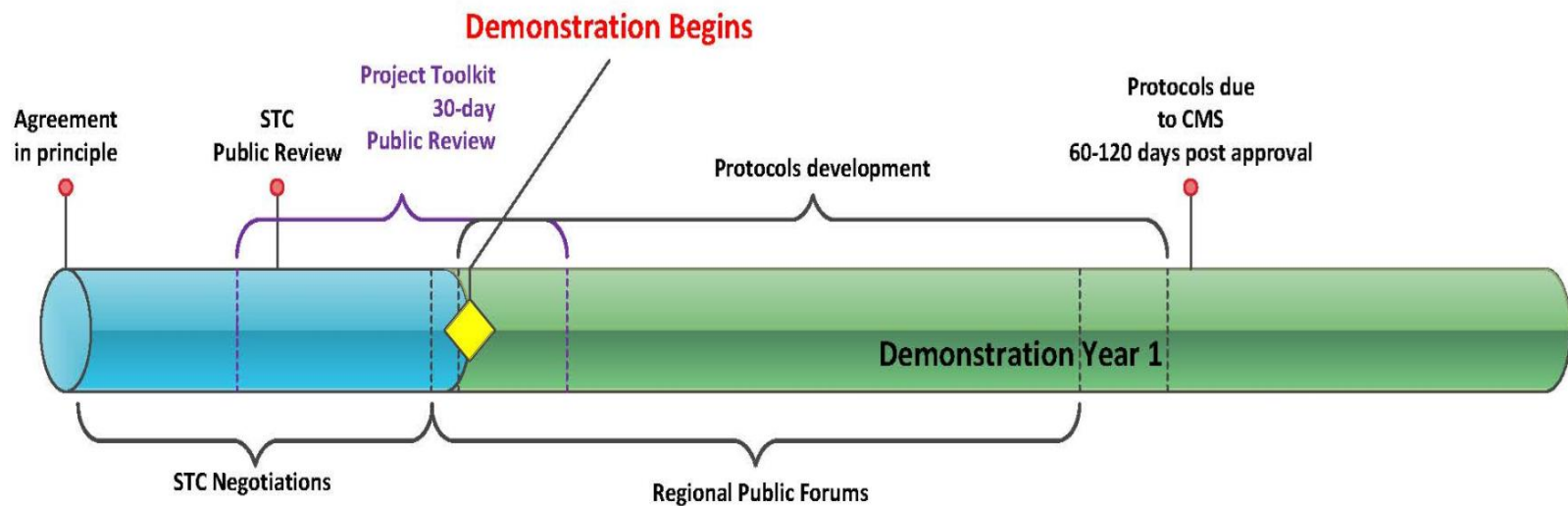
# Medicaid Transformation Demonstration

- Five-year demonstration of innovative strategies to improve health outcomes and use resources wisely
- Authorizes up to \$1.5 billion in federal investments with no further/ongoing GF-S
- Three initiatives:
  1. Transformation through Accountable Communities of Health
  2. Long-term Services and Supports
  3. Foundational Community Supports for Housing and Employment



# Timeline

## Pre-Implementation Activities for the Medicaid Transformation Demonstration



# Demonstration public forums

Purpose: Inform and invite dialogue with the public in each of the nine ACH regions

## Proposed Schedule

- January 30, Kingston
- February 1, Olympia
- February 8, Tacoma
- February 22, Seattle
- February 25, Vancouver
- March 1, Mt. Vernon
- March 11, Tri Cities
- March 12, Spokane
- Week of March 13, Wenatchee

# Ensuring clinical quality

# Measuring quality: The Common Measure Set

## What do the measures focus on?



### Access to primary care

Are children and adults visiting a primary care doctor at least once per year?

### Prevention

Are patients getting recommended health screenings and immunizations they need to help them stay well?



### Acute care

Are hospitals doing what they can to promote patient safety and the best outcomes for patients?

### Chronic care

Are patients with chronic conditions getting care from their doctor that is recommended to help them manage their health?



# Driving care transformation

- Vision: Create a healthier Washington by moving the delivery system to a single, measureable standard of evidence-informed, high-quality care.
- Recent areas of focus:
  - Managing the UMP+ contracts
  - The Dr. Robert Bree Collaborative
  - Shared decision-making (certification of patient decision aids)
  - Center of Excellence for PEBB Program
  - Pharmacy Summits

# Emerging Care Delivery Issues

- Responding to the opioid use crisis
- Ensuring timely access to services
- Specialty drugs cost and utilization

# Questions?

More Information:

<http://hca.wa.gov>

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